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United Ways
of Tennessee

November 22, 2005

Received
RON JONES

NOV 28 2005

TN Regulatory Authority

Chairman Ron Jones
Tennessee Regulatory Authority
460 James Robertson Parkway
Nashville, TN 37243-0505

Chairman Jones,

It has come to our attention that Helping Hands Home Assistance has applied for 2-1-1 designation (docket 05-00141) in several counties in East Tennessee. United Ways of Tennessee members have worked closely with all the 2-1-1 providers currently providing information & referral in our state. We work closely with Doug Fluegel, the 2-1-1 State Director, and TNAIRS, the 2-1-1 Collaborative. Member United Ways in East Tennessee do not fund Helping Hands Home Assistance and do not know much about their organization.

United Ways of Tennessee supports the plan being created by Tennessee Alliance of Information & Referral Systems. TNAIRS members who provide Information & Referral through 2-1-1 all receive funding from their local United Way.

Thank you,



Ann Buchanan
Chairman of the Board
United Ways of Tennessee